

Thang Le

321-460-2020
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Orlando, FL

PERSONAL OBJECTIVE

Dedicated to staying updated with the latest technology advancements and continuously striving to improve my skills to provide the best results.

EDUCATION

University of Central Florida 2022 - Present
Bachelor of Science in Information Technology

EXPERIENCE

Craze Nails Salon, *Lake Mary, FL* 2023 - Present
IT Support Specialist

- Install, configure, and maintain salon software systems (POS, scheduling, and inventory)
- Troubleshoot and resolve hardware, software, and network issues promptly
- Ensure reliable internet connectivity and payment processing system

Sushi Pop, *Winter Park, FL* 2017 - 2019
Sushi Chef

- Attain complete accountability for every plate that gets delivered and the overall direction and variations of the menu
- Innovate and iterate on the menu to provide creative, quality food with excellent kitchen, multitask, and communication skills

SKILLS

- Troubleshooting hardware and software issues (PCs, laptops, printers, etc.)
- Basic networking knowledge (Wi-Fi configuration, setup, troubleshooting, etc.)
- Proficiency in Windows OS, Mac OS, and Linux OS
- Experience with Microsoft Office Suite and Google Workspace
- Excellent verbal and written communication skills for customer support